



HIGH COMMISSION OF THE REPUBLIC OF SINGAPORE
KUALA LUMPUR

MOVEMENT CONTROL ORDER (MCO) IN MALAYSIA
FREQUENTLY ASKED QUESTIONS

| S/N | Question | Answer |
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| Leaving Malaysia | | |
| 1 | The Malaysian government has reintroduced the Movement Control Order (MCO) on various states. A State of Emergency has also been declared until 01 Aug 2021. Are Singaporeans allowed to leave Malaysia? | <p>Various states and territories in Malaysia are placed under different phases of the MCO (MCO, Conditional MCO, Recovery MCO) to combat COVID-19. Inter-state travel is disallowed while inter-district travel in areas under MCO is also not allowed. Please refer to official government and news websites for more information on the restrictions under the different MCOs.</p> <p>In addition, a State of Emergency has been declared until 01 Aug 2021 or until the COVID-19 situation improves. The authorities have given the assurance that there would be no curfews, and that government services would continue to operate during this period. We urge all Singaporeans to abide by local laws and restrictions; and to adhere strictly to the SOPs.</p> <p>Singaporeans in Malaysia are allowed to leave Malaysia during this period. However, you should be prepared for some travel inconveniences.</p> |
| 2 | Are airports and land checkpoints open during this period? Are flights available during this period? | <p>Based on available information, airports and land checkpoints** will continue to operate during this period. There are daily direct flights to Singapore from KLIA and klia2, as well as few other cities.^ Note that cross-border land/rail transport services remain suspended at this time. Those leaving Malaysia are advised to plan their own transport arrangements and check directly with transport operators for any changes or cancellations.</p> <p>[**Operating hours at the Bangunan Sultan Iskandar Checkpoint in Johor Bahru is 7am to 7pm daily and Kompleks Sultan Abu Bakar in Tanjung Kupang is 8am to 12am daily.]</p> <p>[^Please check with the airlines for the latest information.]</p> |



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| 3 | <p>[UPDATED] I am a Singaporean and I intend to return to Singapore. Am I allowed to travel across states to KL International Airport (KLIA) / Causeway / Second Link?</p> | <p>Due to inter-state and/or inter-district travel restrictions, depending on your locality, please check with your nearest police station whether a police permit is required and obtain one if you are required to do so. This includes those travelling to KLIA/klia2 and Subang Airport, as well as those returning to Singapore via the land checkpoints.</p> |
| 4 | <p>[UPDATED] I am a Singapore passport holder in Malaysia. My visit pass has expired/will be expiring during the MCO/CMCO/RMCO period. Can I leave Malaysia?</p> | <p>Malaysian immigration authorities have clarified that foreigners who entered Malaysia before the MCO on 18 Mar 2020 and whose social visit passes had expired, may leave Malaysia within 14 working days from 31 Mar 2021 without having to obtain prior approval or any special extension pass.</p> <p>If you have valid reasons and need to continue to stay on in Malaysia, you should regularise your stay and apply for the relevant long term passes as soon as possible, or risk being subjected to penalties for immigration offences.</p> <p>As for Singaporeans with existing long-term passes, they may leave Malaysia at anytime as long as their long-term pass remains valid.</p> <p>Please make an appointment online with Jabatan Imigresen Malaysia (JIM) at the below mentioned websites – no walk-in services are allowed.</p> <p>Putrajaya Immigration HQ: http://powerq.my Other immigration offices: http://sto.imi.gov.my</p> <p>Do note that we will not be able to book appointment slots for you. Due to the high volume of applications, appointment slots are expected to be filled quickly.</p> <p>For Social Visit Pass holders, JIM requires a letter from the High Commission or Consulate-General if you wish to extend your visit pass. To obtain such a letter, please send an email with a copy of your passport biodata page and the page showing your expired social visit pass to:</p> <p>Singapore High Commission in KL: singhc_kul@mfa.sg OR</p> <p>Singapore Consulate-General in JB: singcon_jhb@mfa.sg if you are in the state of Johor.</p> |



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| | | <p>Please note that the granting of pass extension or long term passes is the discretion of the Malaysian immigration authorities, and we will not be able to appeal on your behalf. If you are unable to obtain an extension or a long-term pass, you should comply with the directives of the Immigration authorities and leave Malaysia in accordance with the visit pass granted to you.</p> <p>For queries related to Malaysian immigration matters, please contact JIM at +60 3 8888 2010 or email to covid19.mkn@1govuc.gov.my. You may also visit their portal at www.imi.gov.my or their Facebook or Twitter pages.</p> |
| Entering Singapore | | |
| 5 | Do I need to submit my health information before entering Singapore? | All travellers to Singapore, including Singaporeans, Singaporean PRs and Singapore permit holders must submit a health declaration via the SG Arrival Card e-Service within three days prior their arrival in Singapore. |
| 6 | Are foreigners who are Singapore long term pass or permit holders allowed to enter Singapore? | All Singapore long-term pass holders who wish to enter Singapore are required to apply for entry approval from the relevant agencies. This includes existing and In-Principle Approval holders of Long-Term Visit Pass, Student's Pass, and Work Pass. Pass holders may enquire with ICA, Ministry of Education (MOE), or Ministry of Manpower (MOM) respectively. |
| 7 | Will Singaporeans, Singapore PRs, and Singapore long-term pass or permit holders, returning from Malaysia be subjected to Stay-Home Notice (SHN)? | <p>Stay Home Notice at Dedicated Facilities. All travellers with travel history to Malaysia (all states), including transit will be required to serve 14-day SHN at SHN-Dedicated Facilities (SDF). This also applies to travellers entering Singapore to work under the Periodic Commuting Arrangement and returning Singapore-based travellers under the Singapore – Malaysia Reciprocal Green Lane (RGL). Beginning 1 Jan 2021, all travellers will have to bear the cost of their SDF stay.</p> <p>Pre-departure COVID-19 PCR Test. In addition, all travellers arriving in Singapore with travel history to Malaysia in the past 14 days (<u>except</u> Singapore citizens and PRs, and Singapore-based travelers returning under the RGL scheme) are required to obtain a negative COVID-19 PCR swab test result taken within 72 hours before departure.</p> |
| 8 | Must Singapore Citizens / Singapore PRs / Singapore long-term pass or permit holders who return to | On-Arrival PCR Test. All travellers will need to take a COVID-19 PCR test upon arrival in Singapore*. The prevailing SHN requirements, including the PCR test a few days before the end of their SHN, will |



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| | Singapore undergo COVID-19 testing during SHN? Is the test chargeable? | remain. The cost of the COVID-19 tests are to be borne by the travellers, including Singapore citizens and PRs. <i>* To expedite the COVID-19 PCR test at the airport, travellers are strongly encouraged to register and pre-pay for their on-arrival COVID-19 PCR test prior to departing for Singapore at https://safetravel.changiairport.com.</i> |
| Entering Malaysia | | |
| 9 | Are foreigners, including Singaporeans, allowed to enter Malaysia during the MCO period? | Currently, only certain categories of foreigners such as Malaysian PRs, spouses or children of Malaysians and in possession of LTSVP, MM2H holders, international students, Employment Pass Category I expatriates and their dependents, etc are allowed to enter Malaysia. For information or clarifications on the entry restrictions, please approach the Malaysian High Commission in Singapore (https://www.kln.gov.my/web/sgp_singapore/home/), Malaysia's Immigration Department (JIM) (https://www.imi.gov.my/), and JIM's Expatriate Services Division (https://esd.imi.gov.my/portal). |
| Other Information | | |
| 10 | Who can Singaporeans contact for Consular assistance during this period? | <p><u>High Commission of the Republic of Singapore in Kuala Lumpur</u></p> <p>Address: 209, Jalan Tun Razak, 50400 Kuala Lumpur Tel: +60 3-2161-6277 (Office hours) Email: singhc_kul@mfa.sg</p> <p>Emergency Tel (after hours): +60-16-661-0400 [Note: This number is for consular emergencies only. For general queries, please contact us during office hours or drop us an email]</p> <p>The Consular Counter provides consular services via pre-approved appointments only. You may request for an appointment slot using the online form here: go.gov.sg/SHCKL-apt or you can scan the QR code below using your mobile device.</p> <div data-bbox="911 1693 1155 1935" data-label="Image"></div> <p><u>Consulate-General of the Republic of Singapore in Johor Bahru</u></p> |



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| | | <p>Address: Suite 35.02, Level 35, Johor Bahru City Square Office Tower, 106-108, Jalan Wong Ah Fook Tel: +60-7-226-5012 Email: singcon_jhb@mfa.sg</p> <p>Emergency Tel (after hours): +60-19-791-1166 <u>[Note:</u> This number is for consular emergencies only. For general queries, please contact us during office hours or drop us an email]</p> <p>The Consular Counter provides consular services via prior appointment only. Please send an email to singcon_jhb@mfa.sg to make an appointment.</p> |
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**Updated as of 5 Apr 2021 1700hrs*